

Valley news

November 2006

Castlemilk Tenants' Housing Association

VALLEY LANDSCAPING WORKS *What an Improvement*

What a difference, let's keep it that way. There is no access to this area, that means no children should be in there at any time. Also please keep your dogs out.

THIS IS YOUR AREA, YOUR ENVIRONMENT AND YOUR RESPONSIBILITY TO HELP MAINTAIN STANDARDS.

BEFORE



DURING



AFTER



Continuing improvement IN THE VALLEY

Since the August newsletter CTHA are continuing to progress the investment programme in your area.

We are now more than half way through the installation of new Kitchens and Bathrooms and are hopeful that everyone will benefit from these improvements by the end of March 2008.

All homes now have fully upgraded boilers/heating systems.

As you can see the fabric work continues to progress and again we hope to finalise this by March 2008

Our Environmental projects have started and are sure you will agree the valley central area has made a big improvement to the outlook from your homes. We are now planning the improvements to phase 1 and hope to have this on site within the next couple of months.

A more detailed summary of our works plan is detailed below

Changes to this plan are inevitable given the extent of the work involved, we will keep you informed and do plan to complete all work by 2009.

HOME IMPROVEMENT	PHASE 1 1-19 Drakemire Dr 2-6 Raithburn Ave	PHASE 2 1-19 Drakemire Ave 26-32 Raithburn Ave	PHASE 3 34 Raithburn Ave 2-26 Raithburn Rd 33-41 Drakemire Dr	PHASE 4 1-17 Raithburn Rd 43-59 Drakemire Dr	PHASE 5 40-58 Raithburn Ave 60,68,70,98 Drakemire Dr 10, 18 Raithburn Ave
FABRIC, ROOFS, ROUGHCAST	Complete	Complete	On site	2007	2008
HEATING	Complete	Complete	Complete	Complete	Complete
KITCHENS, BATHROOMS, RE-WIRING	Complete	Complete	On site	Site start early 2007	2008
CLOSE PAINTING	2006	2007	2007	2007	2008
DOORS CLOSE AND CONTROLLED ENTRY HOUSE DOORS	2006	2007	2007	2007	2008
HOUSE DOORS	Complete	Complete	Complete	Site start early 2007	Complete
ENVIRONMENTAL IMPROVEMENTS	Site start early 2007	2007	2007	2008	2008
VALLEY CENTRAL				Complete	Complete

Valley Award Winners

At our recent AGM/Awards Ceremony held on 2nd September, there were several award presentations made to your neighbours – residents of the Valley.

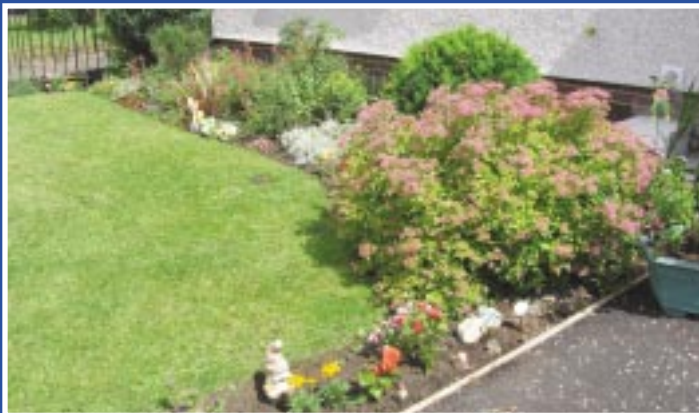
CTHA believe in rewarding those residents who contribute to making their surrounding environment more attractive.

The awards presented were as follows for the Valley area:

3rd Place Best Garden 86 Drakemire Drive



2nd Place Best Garden 5 Drakemire Drive, 0/1



1st Place Best Garden 52 Raithburn Avenue 0/2



Well done and congratulations from both staff and committee of CTHA.

Update on Youth Workers

You will no doubt be aware that the long awaited youth workers for the Valley have yet to start. Unfortunately we have experienced some funding problems from one of the grant providers.

We are advised that the funding issue will be resolved soon, but we cannot help but be frustrated and disappointed by the delay in getting things up and running. It has been nearly a year now since the initial application was submitted.

Once the workers are in place we ask that you encourage your local children to engage with them and welcome them to your area.

The whole purpose of introducing the youth workers to the area is for the betterment of the area as a whole and to give the children somewhere to go other than hang about the streets, close entrances or at Croftfoot roundabout.

Activities will be on offer, whether it is artists programmes, football tournaments, DJ-ing. There will also be money available for the youths to decide themselves how they want to spend the funds. This could be excursions away to activity centres or to local attractions.

We should have an update for you soon.



Staff and residents enjoying the free food and plants provided at the end of the awards ceremony.

We would also like to thank all residents who entered the competition and wish you good luck for next years competition, so start preparing your gardens for entry now.

RENT PAYMENTS

You can pay your rent weekly, fortnightly and 4 weekly, but **YOU MUST PAY!**

You may be aware of all the activity in your area with new kitchens, bathrooms and fabric work. However this work is dependant on the continual revenue raised by rent collection. This work cannot continue unless the rent is collected.

If you have any concerns regarding the payment of your rent, please contact your Housing Officer as soon as possible in order to avoid unnecessary court action leading to further expense in the form of court charges.

There are several methods available to pay as follows:

You can now pay via Pay Point, some local shops now have this facility, and you will find the addresses listed in the rent payment leaflet enclosed.

You can also pay by Standing Order form if you wish to pay via your bank account. You should complete a form and return it to your bank, however you should allow up to 4 days for it to reach your account. Forms are available at CTHA office at 61 Dougrie Drive.

You can pay at the Post Office, however you will need to allow up to 7 days for your payment to reach your account.

Also there is a facility to pay by Credit/Debit Card (Solo/Delta/Switch/Visa Electron/Visa/Mastercard) by phoning free phone number 0800 389 4569.

Please refer to your rent payment calendars, and if in doubt, contact your Housing Officers on: 274 7460 or 274 7464.

RENT PAYMENTS ARE CRUCIAL TO CONTINUATION OF MODERNISING YOUR HOMES. IF YOU ARE IN ARREARS IT COULD JEOPARDISE THE WORKS IN YOUR HOME

WELFARE BENEFITS SUPPORT

May we remind you that CTHA have a Benefits Advisory Service. If you would like a confidential benefit check to be made to make sure you are getting your full entitlement to all benefits, please contact Sharon Boyd on 274 7302 or email Sharon.boyd@gha.org.uk

Are you a responsible dog owner?

In recent weeks whilst out and about our housing officers have noticed how much the dog fouling has increased in your area. Anyone not immediately cleaning up fouling by their dog is committing an offence under the Dog Fouling (Scotland) Act 2003. The law covers all public and open spaces. This means you must clean up after your dog on pavements, roads, footpaths, football pitches, communal land, backcourts, stairs, closes and any land open to the public. You can dispose of your dog's mess in your bin at home or any public litter bin. Those who do not clean up the mess can receive a **FIXED PENALTY FINE OF £40** rising to £60 if not paid within 28 days. In the last year there have been 32 fixed penalties issued.

If you see anyone who is not cleaning up, you can phone 0800 027 7027 and report this to Environmental Protection Services, giving descriptions, times and places, in the strictest confidence. Environmental Protection Services will be doing patrols in your area, and will enforce a fine.

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